

**AQAR 2023 - 2024**



**SANTHIGIRI COLLEGE  
OF COMPUTER SCIENCES**

Affiliated to M.G. University, Approved by AICTE and Accredited by NAAC



### 2.7.1 – Student Satisfaction Survey



  
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SANTHIGIRI COLLEGE OF COMPUTER SCIENCES  
VAZHITHALA P. O., THODUPUZHA  
KERALA, PIN : 685 583



**National Assessment and Accreditation Council (NAAC)**

**Student Satisfaction Survey**

**Key Indicator - 2.7.1**

**Under Criterion II of Teaching – Learning and Evaluation**

**Academic Year 2023-2024**

**Guidelines for Students**

The AQAR (Annual Quality Assurance Report) Student Satisfaction Survey is a part of the quality assessment process implemented by educational institutions to gather feedback from students regarding Teaching – Learning and Evaluation which will help to upgrade the quality in higher education. A student will have to respond to the questions given in the following format with her/his sincere effort and thought. Her/his identity will not be revealed.

**Instructions to fill the questionnaire**

- All questions should be attempted.
- Each question has five responses, choose the most appropriate one.

**Pass out Year**

- 2024
- 2025
- 2026

**Programme Name**

- B.A Animation
- BBA
- BSW



  
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- BCA
- B.Com CA
- B.Sc Psychology
- B.Com F&T
- MCA
- M.Com
- MSW



  
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# Student Satisfaction Survey

NAAC AQAR 2023-2024 Criteria 2.7

\* Indicates required question

1. Pass out Year \*

Mark only one oval.

☐ 2026

☐ 2025

☐ 2024

2. Programme Name \*

Mark only one oval.

☐ B.A Animation

☐ BBA

☐ BCA

☐ B.Com CA

☐ B.Sc Psychology

☐ B.Com F&T

☐ MCA

☐ M.Com

☐ MSW

☐ BSW



  
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3. **1. How would you rate the teaching quality in your courses? \***

*Mark only one oval.*

- ☐ Excellent
- ☐ Good
- ☐ Satisfactory
- ☐ Needs Improvement
- ☐ Poor

4. **2. How would you evaluate your teachers' knowledge of their subject? \***

*Mark only one oval.*


- ☐ Excellent
- ☐ Good
- ☐ Satisfactory
- ☐ Fair
- ☐ Poor

5. **3. How well do teachers promote student participation in class discussions? \***

*Mark only one oval.*

- ☐ Always
- ☐ Frequently
- ☐ Sometimes
- ☐ Rarely
- ☐ Never



  
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6. **4. How effectively are real-world examples and case studies integrated into teaching?** \*

*Mark only one oval.*

- ☐ Very Effectively
- ☐ Effectively
- ☐ Moderately
- ☐ Rarely
- ☐ Not at All

7. **5. How effective is the feedback provided by teachers on your assignments and exams?** \*

*Mark only one oval.*


- ☐ Very effective
- ☐ Effective
- ☐ Moderately Effective
- ☐ Ineffective
- ☐ No Feedback Provided

8. **6. How satisfied are you with the balance between theoretical and practical knowledge provided in the courses?** \*

*Mark only one oval.*

- ☐ Very Satisfied
- ☐ Satisfied
- ☐ Neutral
- ☐ Dissatisfied
- ☐ Very Dissatisfied



  
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9. **7.How effectively does the curriculum equip you for future career opportunities?** \*

*Mark only one oval.*

- ☐ Very Well  
☐ Well  
☐ Moderately  
☐ Poorly  
☐ Not at All

10. **8.How effective is the library in supporting your academic and research needs?** \*

*Mark only one oval.*

- ☐ Extremely Effective  
☐ Very Effective  
☐ Moderately Effective  
☐ Slightly Effective  
☐ Not Effective at All

11. **9.Do you have access to adequate Wi-Fi and internet services on campus?** \*

*Mark only one oval.*

- ☐ Always Available  
☐ Frequently Available  
☐ Sometimes Available  
☐ Rarely Available  
☐ Not Available



  
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12. **10.How satisfied are you with the cleanliness and maintenance of the campus?** \*

*Mark only one oval.*

- ☐ Very Satisfied  
☐ Satisfied  
☐ Neutral  
☐ Dissatisfied  
☐ Very Dissatisfied

13. **11.How satisfied are you with the availability of healthcare services on campus?** \*

*Mark only one oval.*


- ☐ Very Satisfied  
☐ Satisfied  
☐ Neutral  
☐ Dissatisfied  
☐ Very Dissatisfied

14. **12.Are you satisfied with the quality of food and canteen facilities on campus?** \*

*Mark only one oval.*

- ☐ Very Satisfied  
☐ Satisfied  
☐ Neutral  
☐ Dissatisfied  
☐ Very Dissatisfied



  
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15. **13.How satisfied are you with hostel/accommodation facilities? \***

*Mark only one oval.*

- ☐ Very satisfied
- ☐ Satisfied
- ☐ Neutral
- ☐ Dissatisfied
- ☐ Very dissatisfied

16. **14.How satisfied are you with the sports and recreational facilities available on campus? \***

*Mark only one oval.*


- ☐ Very Satisfied
- ☐ Satisfied
- ☐ Neutral
- ☐ Dissatisfied
- ☐ Very dissatisfied

17. **15.How accessible are the campus facilities for differently-abled students? \***

*Mark only one oval.*

- ☐ Fully Accessible
- ☐ Mostly Accessible
- ☐ Somewhat Accessible
- ☐ Not Accessible
- ☐ Not Sure



  
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18. **16.How helpful is the career counselling and placement cell in assisting with your career needs?** \*

*Mark only one oval.*

- ☐ Very Helpful
- ☐ Helpful
- ☐ Moderately Helpful
- ☐ Barely Helpful
- ☐ Not Helpful

19. **17.Are you satisfied with the efficiency of the grievance redressal mechanisms (complaints, issues, etc.)?** \*

*Mark only one oval.*

- ☐ Very Satisfied
- ☐ Satisfied
- ☐ Neutral
- ☐ Dissatisfied
- ☐ Very Dissatisfied

20. **18.How supportive is the institution in helping you with scholarship and financial aid opportunities?** \*

*Mark only one oval.*

- ☐ Very Supportive
- ☐ Supportive
- ☐ Neutral
- ☐ Unsupportive
- ☐ Very Unsupportive



  
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21. **19.How satisfied are you with the co-curricular activities (seminars, workshops, conferences) provided by the institution?** \*

*Mark only one oval.*

- ☐ Very satisfied  
☐ Satisfied  
☐ Neutral  
☐ Dissatisfied  
☐ Very dissatisfied

22. **20.How satisfied are you with opportunities for extra-curricular activities (clubs, cultural events)?** \*

*Mark only one oval.*

- ☐ Very Satisfied  
☐ Satisfied  
☐ Neutral  
☐ Dissatisfied  
☐ Very Dissatisfied

23. **21.How well does the college curriculum integrate leadership and management skills into academic courses?** \*

*Mark only one oval.*

- ☐ Very Well  
☐ Well  
☐ Moderately Well  
☐ Poorly  
☐ Not at All



A handwritten signature in green ink, appearing to read "J. V. V. V.", written over a horizontal line.

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24. 22. To what extent do you believe that your feedback results in actual changes or improvements in the college? \*

Mark only one oval.

- ☐ Significant Changes
- ☐ Some Changes
- ☐ Sometimes
- ☐ Rarely Any Changes
- ☐ Not Sure

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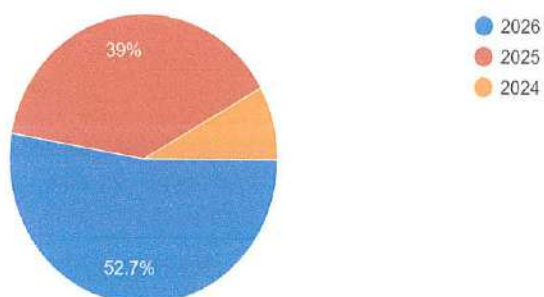


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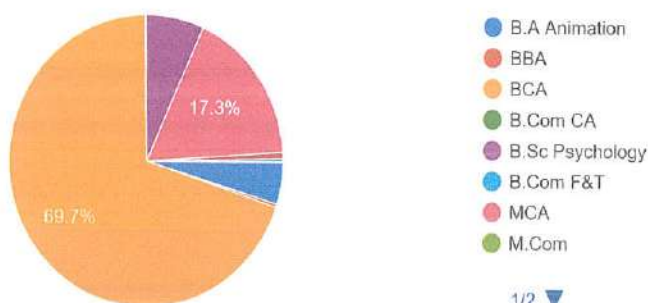
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Pass out Year



Programme Name



1/2 ▼

**CRITERION 2**



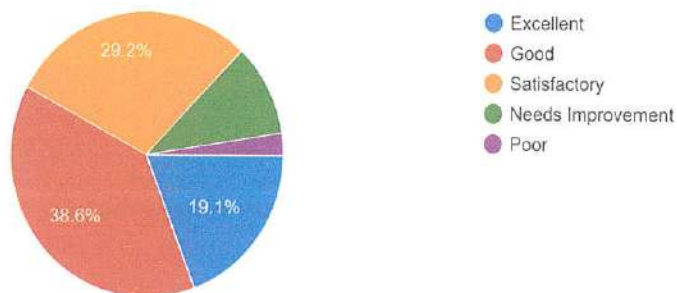
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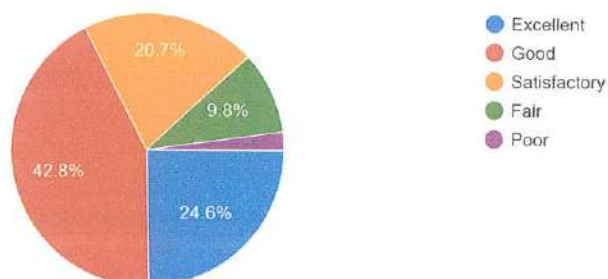




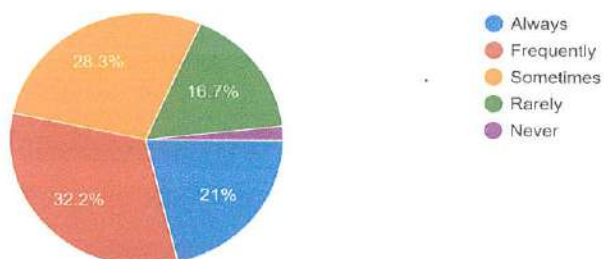
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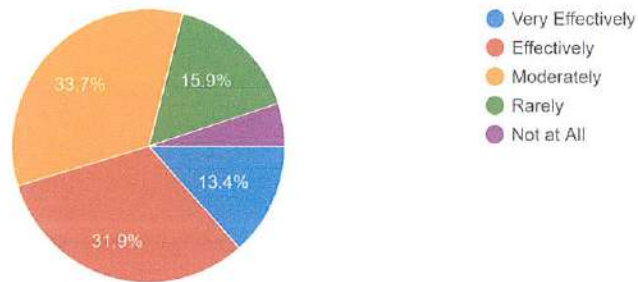




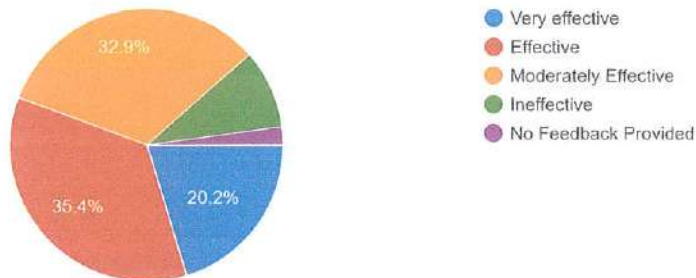
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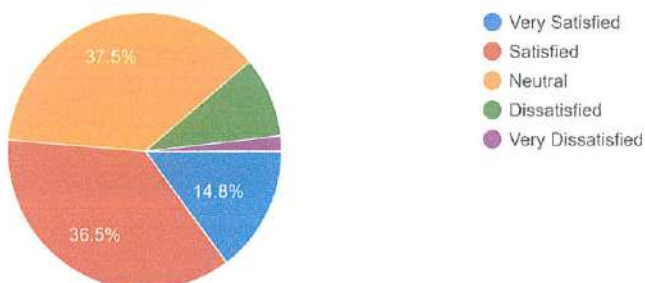
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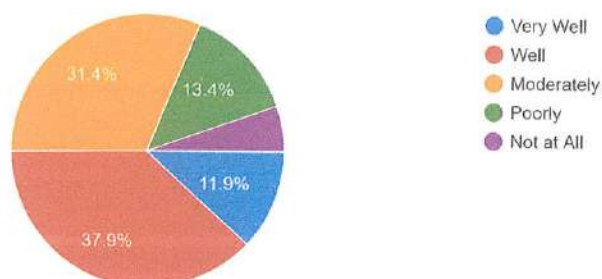




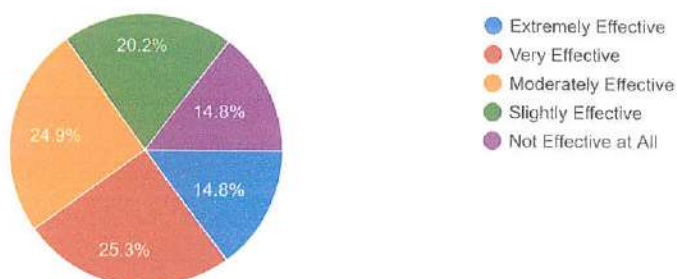
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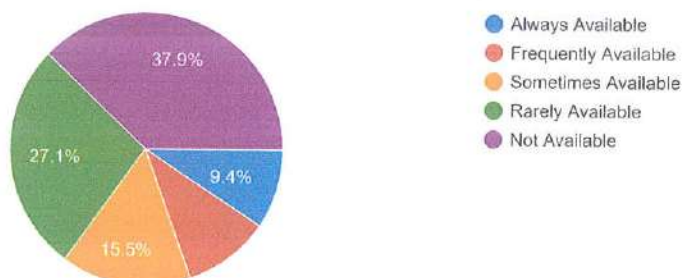
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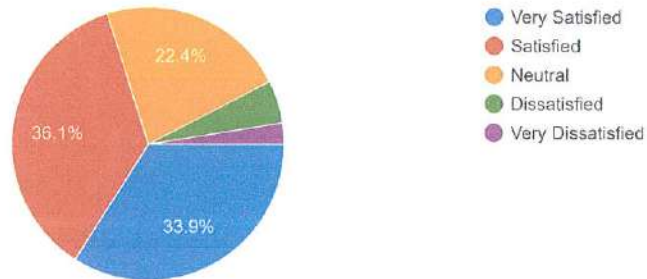




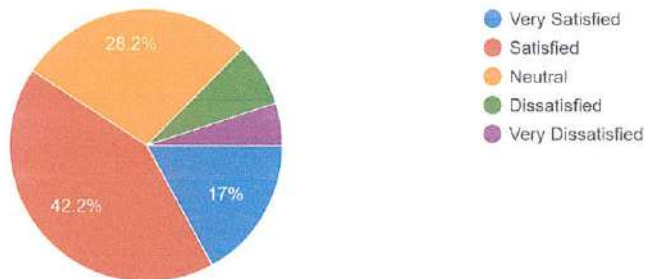
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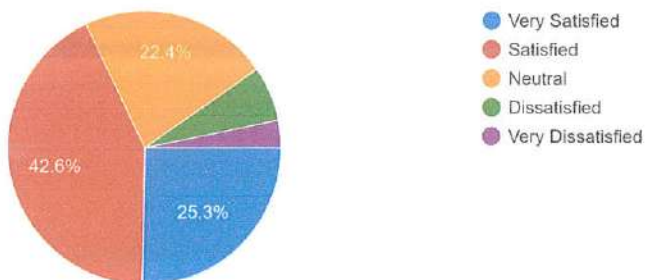
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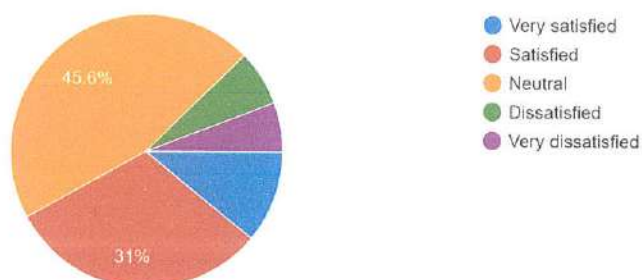


  
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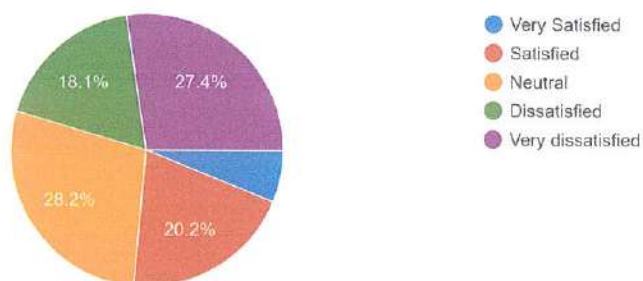
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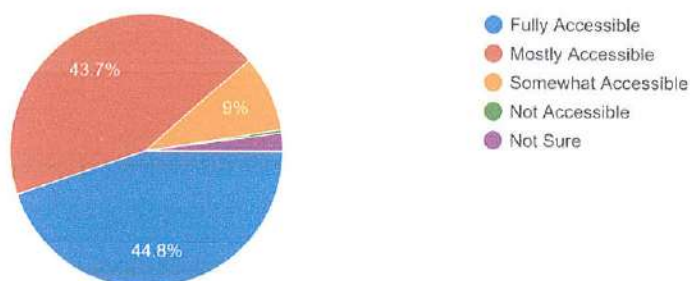
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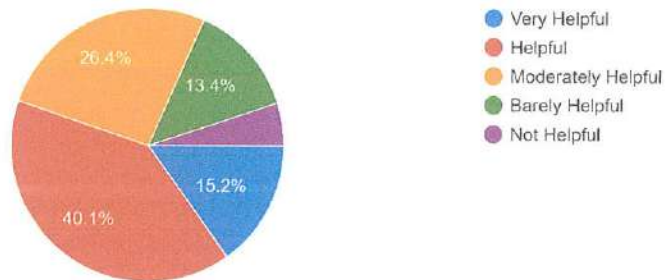


  
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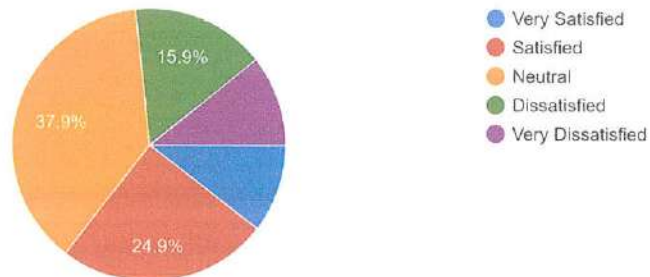




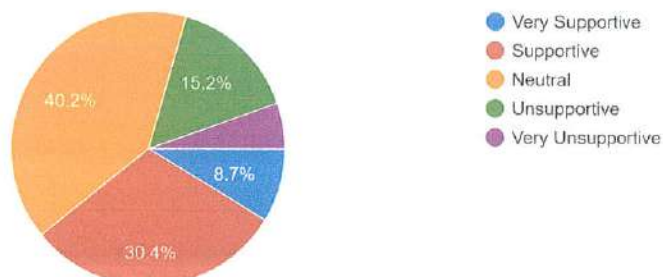
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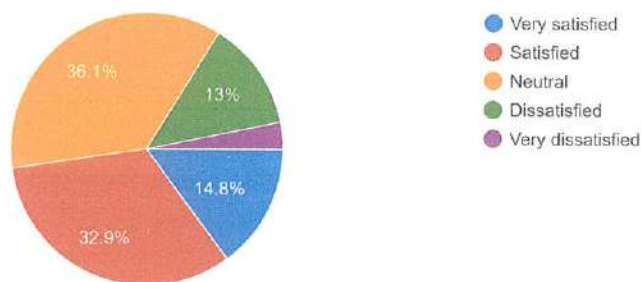
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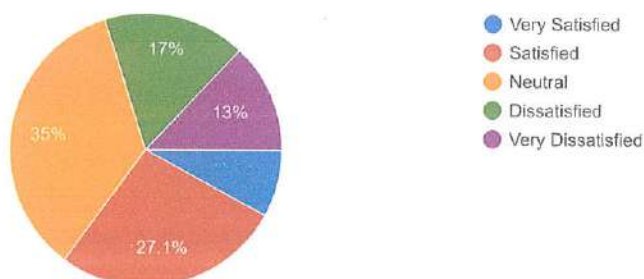
  
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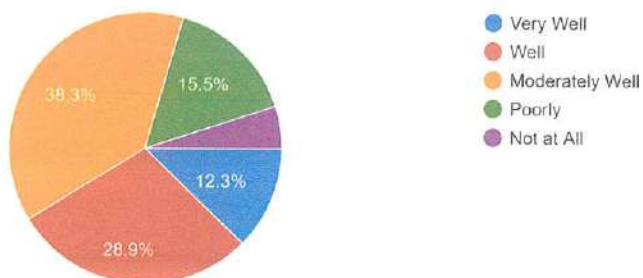
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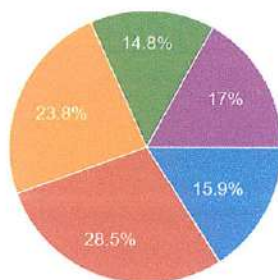
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22. To what extent do you believe that your feedback results in actual changes or improvements in the college?



- Significant Changes
- Some Changes
- Sometimes
- Rarely Any Changes
- Not Sure

**CRITERION 2**



*J. J. Vazhithala*  
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